

Privacy Policy

In effect from: 05.10.2018

1. Please read this Privacy Policy carefully, which is a part of the Terms and Conditions of the Website, and all definitions apply here as well. By reviewing, accessing, using in any way the services in the Website you acknowledge, that you are familiar and agree to the Privacy Policy, and are bound to it. By accessing the Website you give your explicit consent to collect, receive, store, record, modify and analyze your personal data. In case you do not agree with this Privacy Policy and any part of it, you should not use our Website www.tenebris.bg.
2. Definitions:
 - “Personal data” is all data which contains information, identifying natural or legal person or entity, by name, address, telephone number, email, IP, etc.
 - “Reservation” is a sent and paid request by the User to reserve a table in a given hour at the Website and external subcontractors.
 - “User” is a natural or legal person who is using the content, services and information of the Website, as well as everyone that visits and uses the Website.
 - “Restaurant” is the physical space, commercial area, that is located at 65 Han Asparuh str., Sofia, Bulgaria.
 - “Website” is all information and content at www.tenebris.bg.
3. We are Tenebris Ltd, 205172205, with headquarters located at 32 Lavele str., Sofia, Bulgaria – owner of the Website.
4. You have the right to access this Website without providing your personal data, but in this case you cannot use the services or make a reservation.
5. The Privacy Policy can be updated, and all versions are considered in effect with the posting on the Website.
6. The Personal data that we collect is: name, surname, email, phone number, as well as shared information about allergies and food intolerances.
7. The data that we collect automatically is information regarding the device and its location, cookies, IP, access points, as well as outside links to the Website.
8. You, as a User, have the right to:
 - a) Right of objection
 - b) Right of access
 - c) Right of transfer
 - d) Right of changing
 - e) Right of erasing
 - f) Right of restricting
 - g) Right of complain

In order to execute any of these rights, please write to booking@tenebris.bg and our administrator will send you a form.

9. Your data is stored on protected servers located within the European Union. The period for storing the data differs, from you visiting the Website, until the date of the reservation, or for 3 years afterwards.

10. The Website uses cookies. What do we use cookies for:

- To collect information about the date and time of your visit, your search history and others.
- To analyze the ways to reach our site, in order to improve our services.
- To provide you with customized messages and email with confirmations and our products and services.
- To support our security measures.

What types of cookies do we use?

- session cookie which is erased when the user closes the browser;
- persistent cookie which remains on the user's computer/device for a pre-defined period of time;
- first-party cookies which are set by the web server of the visited page and share the same domain;
- third-party cookies stored by a different domain. This can happen when the webpage references a link or a file, such as JavaScript, located outside its domain.

Thank you for reading and acknowledging the Privacy Policy!